

Practice Permit Renewal

A Step-by-Step Guide to the Renewal Process



Updated December 22, 2023

If you have any questions about how to renew your practice permit, or have feedback on any of the content with in this document feel free to call (780.436.8381) or email <u>info@acot.ca</u>.



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1. Renewal Process Overview

Renewal opens January 1st of each year. ACOT's registration year is from March 1-February 28^{*}. You must complete the Four-Step Renewal Process and submit payment prior to Feb 28^{*} or your practice permit will be automatically cancelled. If cancelled, your employer will be notified indicating that you are **not eligible** to practice OT or use protected title until you have a valid practice permit.

NOTE: If you fail to renew by the deadline, your practice permit will be cancelled. You must reapply to become registered after cancellation. This includes submission of a new application form, payment of an application fee, in addition to the registration fee (general register renewal fee addition), provision of current (within the last six months) criminal record and vulnerable sector check, proof of current, personally held, professional liability insurance of no less than \$5million/occurrence, and proof of completion of the mandatory modules. You are not permitted to resume practice until ACOT provides you with your valid practice permit.

a. Logging in to the Online Platform

You may access the online platform from your computer or mobile device by selecting **Registrant Login** found in the top banner of the ACOT website - <u>https://acot.ca</u>. The web browser you choose matters. For the full functionality of the online platform, choose **Chrome** or **Firefox**. The most current versions of Safari and Microsoft Edge work but they do not support all the platform's features.



You will be taken to the Login page where you will enter the email address you use to login along with your password.

^{*} During the leap year, the deadline to renew your practice permit is Feb 29th.



Alberta College of Occupational Th	
	🖨 Login
	Username (email address)
	Password
	Login
	Forgot your password?

<u>TIP</u>: Use the same email address for login as listed in the contact information of your ACOT profile. If you can't recall, try the email address that ACOT sends the eNews to.

b. Two-Step Authentication

You are required to two-step authenticate. You will be sent a code to the email address on file. Once you have the code, enter it exactly as shown in the email to authorize the browser.

you don't rec as well. Once	the code to your email address on file, if eive it shortly please check your junk folders you have the code enter it exactly as shown o authorize this browser.
Enter the co	ode sent to you
	Validate
	Send new code

Other issues? Call 780-436-8381

<u>TIP</u>: If you didn't receive the code, try adding ACOT (<u>info@acot.ca</u>) to your saved contacts and check your junk folders. Then try to login again.

c. Forgot your Password?

If you have forgotten your password, select "Forgot your password" and you will be taken to the password reset page where you can create a new password.



Enter the code on the right	HNKOFX Click to change
click Submit. We'll send an ema	d with your Alinity account, then all to the email address associated a page where you can create a

Once you have logged in, you will be redirected to the "Home" page of the online platform. During renewal, the home page will look like this.

Alberta College of Occu	pational Therapists					?	1	Ot ~
A Home	A Home							
My registration	Complete My Renew	al For 2024/2025	Annound	cements (0)				
My documents	General		No announcements					
My groups	General	Renew	🚍 My Invoi	ces			Incl	ude paid
My learning	Cancelled	Renew	Date	- Total	\$	Due	\$	
My profile	-		0 invoice(s)					
Powered by Alinity	General	🛓 Permit Tax receipt	👃 My self a	ssessments				
	Effective	Expires	Date	\$	Status			\$
_	20-Nov-2023	29-Feb-2024	2023/2024		Submitt	ed		>
Provis	ve Permit isional (Default) 🛓 Permit) Tax receip a Expires							

d. The Four-Step Renewal Process

There are four steps of registration renewal:

- 1. Profile Update
- 2. Wrap up Old CCP (current registration year)
- 3. Initiate Refreshed CCP (upcoming registration year)
- 4. Declarations and Payment



FOUR STEP RENEWAL PROCESS		INITIATE NEW CCP	DECLARATIONS & PRYMENT
PROFILE UPDATE	WRAP UP OLD CCP		

To initiate the **Four-Step Renewal Process**, select **Renew** (for either General or Provisional register) located under *Complete My Renewal for 2024/2025*. You will automatically be redirected to **Step 1: Profile Update**.

A Home	<pre> Profile update (v3) ></pre>	Ot Test				
step-by-step bar	Profile Update	2023/2024 - Learning Plan (PM)	3 2024/2025 - Learning Plan	2024/2	- 4	Dowal
S My groups	Frome opuate	2025/2024 - Learning Flam (FM)	2024/2020 - Leanning Fran	202412	2020 - 110	ICW01
My learning	INSTRUCTIO	NS				
Powered by Alinity	Mandatory	mplete and accurate information fields are marked with a red asterisk * for ACOT's Guide to Registration Renewal				

<u>TIP</u>: Only the renewal form will progress you through the four steps of renewal. The step-by-step bar at the top of the page and the Next button at the bottom of the page only shows up when you are in the renewal form. If you don't see either of these features, you are <u>not in the renewal form</u>. You have accessed your profile from *My Profile* or your Learning Plan from *My Learning* (see arrows above on vertical menu bar).

Withdraw

Save for later

Next



You do not need to complete the **Four-Step Renewal Process** in one sitting. To save your content, select either the **Next** or **Save for later** buttons at the bottom of the page.



Save for later saves your content and maintains the form you are working on. Ensure you save your content prior to navigating to another tab or page in the form. There is a 30minute member session time out. If you work past this timeframe, ensure to select **Save for later** to save your content. You will automatically be signed out of the platform however, if you selected **Save for later** your content will be saved.

The **Next** button will save your content and progress your form to the next step in renewal. All required content (marked with a red asterisk) must be filled out prior to advancing to the next Step. If content is missing, a message will pop up on your screen indicating you must correct the form first. The text box(es) that were not filled out will be highlighted in red.



The **Withdraw** option is only present at the bottom of the form in Steps 1 & 4. This feature allows you to start the Four-Step Renewal Process again. **Withdraw** will delete the content in Steps 1 & 4 only. Content in Steps 2 & 3 will be saved when you select the withdraw option.

You may save and sign out of the platform as many times as you require during renewal. When logging back into the platform, the Home screen will be populated with the step-bystep bar. A dark blue, highlighted circle with a number in it indicates which step you are working on. In the example below, the registrant is on **Step 1: Profile Update**. The greyedout circle(s) indicate the step(s) needing to be initiated and completed. You must complete the dark blue highlighted step before you can initiate the next step. To do this, select **Update** under the step you want to work on.



Alberta College of Occ	upational Therapists					?	40	C Hi, → Ot →
Home	A Home							
A My registration	✿ Complete Form							
My documents		2	3				4	
My groups	Profile Update	2023/2024 - Learning Plan (PM)	2024/2025 - Lear	ning Plan		2024/2	025 - Ren	ewal
My learning	Update			0				
My profile	🚍 Active Permit		Announcem	ients (0)				
Powered by Alinity	General	🛃 Permit Tax receipt		No ar	nouncemer	nts		
	Effective	Expires	My Invoices				lnc	lude paid
	20-Nov-2023	29-Feb-2024	Date 🝷	Total	\$	Due	\$	
			0 invoice(s)					
			🎄 My self asses	ssments				
			Date	\$	Status			\$
			2023/2024		Submitte	ed		$\mathbf{>}$

A check mark in the circle indicates the completed step(s). In the example below, the registrant has completed **Step 1: Profile Update**. You can edit completed steps. To do so, select **Update** below the step you wish to edit.

🍓 Alberta College of Occup	ational Therapists			?	📢 🙆 🙁 Hi, v
A Home	🕋 Home				
A My registration	t⊐ Complete Form				
D My documents		· · · · · · · · · · · · · · · · · · ·	3		4
My groups	Profile Update	2023/2024 - Learning Plan (PM)	2024/2025 - Learning Plan	2024/20	4 25 - Renewal
My learning	Update	Update	5		

2. Step 1: Profile Update

In Step 1: Profile Update, you must verify and update:

- a. Personal Information
- b. Education
- c. Employment
- d. Practice Hours
- e. Restricted Activities Requiring Advanced Authorization
- f. Other Jurisdictions & Consent for SAOT Communication



-

<u>NOTE</u>: The *Health Professions Act* (HPA), *Section 33,* indicates you must provide the College with your most current contact and employment information whenever a change occurs.

a. Personal Information Verification

i. Name Changes

Prior to a name change being visible on your profile, **you must submit a formal request to ACOT**. Select the Add button and upload the supporting documentation as proof of your legal name change. **ACOT must verify and make the change to your profile**. The request may take up to five days for ACOT to process. You <u>will not be able to pay</u> for renewal until this request has been processed. Please ensure that you make the changes far in advance of the renewal deadline.

Jpdate name			
First name	Middle name(s)	* Last name	
Please ensure that the docume	ents are clear and legible. You must upload the doo	uments to the College office below for verification.	

ii. Address and Contact Information Changes

Confirm that your address is correct. Select the Add button to complete an address change. Changes to the Current Address will be updated upon completion of renewal.



Apartment / Box No. / Address or Street No.		
00 Street		
City	Postal/Zip code	
algary, Alberta, Canada	T2T 2T2	
Add Oick to request an address change		
Address * Apartment / Box No. / Address or Street No.		â
•		â
* Apartment / Box No. / Address or Street No.	* Postal/Zip code	

You may change your contact information (phone number and email) synchronously in the Contact Information section of the Profile Update. ACOT sends email notifications (eNews, CCP Review & Evaluation etc.) to the email address listed under the Contact Information. It is recommended that you use a personal email address rather than your work email. This is a safeguard if you change employment midyear and because some employers have firewalls that block emails from external sources.

\ \	No
Home phone # 🚱	* Email – ACOT will use this address to communicate with you
Example: 604-555-5555	

<u>TIP</u>: Use a personal email address rather than your work email.

iii. Spoken/Written Languages (Other Than English)

To include an additional language to your profile, click the Add button and identify whether you can speak and/or write this other language.



Spoken/Written Languages (Other Than English)

		No language records exist.	
Add dlick to add additional l	anguages to your profile		
* Other language	* Spoken	* Written	```
-	~ () Yes (No Yes No	

b. Education Verification

If you have earned additional non-qualifying education credentials (Baccalaureate, Masters, Doctor of Philosophy) since you last renewed, click on the Add button. Indicate your new designation and the field of study. You will be required to upload supporting documentation as verification of your additional credential(s). ACOT must verify and make the change to your profile. The request may take up to five days for ACOT to process. You will not be able to pay for renewal until this request has been processed. Please ensure that you make the changes far in advance of the renewal deadline.

Designation	Institute	Granted year	
IScOT (Research)	Dalhousie University(Halifax)	2003	
Add Cick here to add additional n	on-qualifying education		
Education outside of occu	upational therapy		
* Designation	Institute	* Field of study	
	Institute	* Field of study	~
			~
* Designation			~
Designation Compared to the second		۵	~
 Designation - Date received yyyy-mm-dd 	~	۵	~
Designation Compared to the second	~	۵	~
Designation Compared to the second	~	۵	×



The drop-down lists for the ***Designation** and ***Field of Study** sections include the following options:

-	~
7	
BA	
Baccalaureate	
BSc	
Certificate	
Diploma	
Master of Arts in Leadership	
Masters	
MSc	
Other	
PhD	



c. Employment Information Verification

i. Employment Status

You are required to verify your employment status when you update your profile during renewal. The Canadian Institute of Health Information (CIHI) specifies the options in the drop-down menu.

During renewal, choose the employment option that best reflects your overall status during the past registration year (Mar 1-Feb 28^{*}).

EMPLOYMENT		
You are required to report your overall employment status between	2023-03-01 and 2024-02-29.	
* Employment status		
-	*	
- Employed in Occupational Therapy		
Employed in Occupational Therapy, On Leave		* Eligible practice
Unemployed and Not Seeking Employment in OT Unemployed and Seeking Employment in OT	quires registration to	hours from outside of jurisdiction,



ii. Recording Practice Hours: Outside Jurisdiction or Volunteer/Pro Bono

This section relates to three scenarios where you've obtained practice hours. Scenario a) relates to the practice hours accumulated by working virtually or in person in another province or country which requires registration to practice in that location. For example, if you were providing virtual services in British Columbia, Saskatchewan, or Quebec. Scenario b) relates to the practice hours accumulated related to employers who are situated out-of-province or out-of-country. Lastly, scenario c) relates to the hours you worked as a volunteer or offered services pro bono while using the title of OT and complying with ACOT <u>Standards of Practice</u> and <u>Code of Ethics</u>.

Please enter any eligible practice hours where you:

a) Worked virtually or in person in another province or country which requires registration to practice in that location, or

b) Worked outside of your Alberta employer(s) (e.g., when working for an out-of-province or outof-country employer, or when practicing in a country that does not have a regulatory body), or (c) Worked as a volunteer or offered services pro bono and used the title of OT in that role and are complying with ACOT Standards of Practice and Code of Ethics.

The number of hours can be "0"; only whole numbers can be entered.

* Eligible practice hours from outside of jurisdiction, outside of your Alberta employer(s), or volunteer/pro bono hours

This section <u>does not</u> relate to the practice hours that you worked in-person or virtually for an Alberta employer. Those hours are recorded below, in your **2023/2024 Employment**, under **Employer**.

iii. Updating Employment Information

If you have changes to your employment information listed under an employer in your profile, select the **Yes** option in the section that asks, *"Do you need to change your employment information?"*



Do you need to change you ●Yes ○No				
	- / /			
Please enter the total practic		nployer for the current registration year. umbers can be entered.		* Practice hours
itart date		End date		
itatus		Main area of practice		
litle/position		Contact phone	Age ra	ange

You can make changes to title, status, age range, area of practice, and contact number. If you are no longer working for that employer, enter an <u>end date</u>. If you have not accrued hours with the employer in the past registration year, enter "0". Otherwise, enter the number of hours worked for that employer in the past registration year.

NOTE: If you notice your employer's name or address is incorrect, call or email the ACOT office. An ACOT staff member will be able to update the information.

iv. Adding an Alberta Employer

If you have accrued practice hours in the past year with a new Alberta employer that is not in your profile, you can add the employer by selecting the Add button. **Do not add employers located outside of Alberta.**



litle/position	Contact phone	Age range
Status	Main area of practice	
Start date	End date	
Please enter the total practic	e hours for the employer for the current registration year.	* Practice hours
The number of hours can be	"0"; only whole numbers can be entered.	
* Do you need to change your ○Yes	employment information?	

When adding an Alberta employer, enter a few letters in the "Organization" text box. Scroll through the organization drop down list to find your employer. If you cannot find your employer in the organization list, enter the employer's name, mailing address including postal code in the text box and the main telephone contact. **ACOT must update the organization list before it is added to your profile.** The request may take up to five days for ACOT to process. You <u>will not be able to pay</u> for renewal until this request has been processed. Please ensure that you make the changes far in advance of the renewal deadline.



Organization					
					3
* Title/position		Contact phone			
-	~	Example: 403-555-5555			
* Status		* Age range	* M	ain area of practice	
-	~	-	× -		
* Start date		End date (if applicable)			
yyyy-mm-dd		yyyy-mm-dd			
If your employer is not available * Organization /	/ Employer Na et Address, C	ve please enter the name, location an	d phone # here		

<u>TIP</u>: When trying to find your employer in the organization list:

- If you work for AHS, try entering "AHS –Zone". Or enter the zone your primary site is based out of (i.e. NZ, EZ, CenZ, CZ, SZ). The same applies for other employers such as Capital Care, Carewest, CBI, Lifemark, school boards, etc.
- If you are adding a Private Practice under your own name, use the naming convention of "Private Practice Your first and last name."

IMPORTANT: Changes to your name, education, and/or adding an employer that is not found in ACOT's organization list, requires processing. You will not be able to proceed with fee payment until ACOT has verified and processed this information. ACOT will notify you by phone or email when the changes have been processed. At which point you can proceed to payment.

** It may take upwards of 5 business days for ACOT to process updates. **



The Canadian Institute for Health Information (CIHI) specifies the options for title/position, status, age range and main area of practice. ACOT is working with CIHI to identify options in each category that better capture and reflect the diversity and reality of OT practice in Alberta. The drop-down lists for *Title/position, *Status, *Age range and *Main area of practice are as follows:

	* Status
- *	- ×
-	
Direct Service Provider	Casual
Educator	Permanent
Manager	Self Employed
Other	Temporary
Professional Leader/Coordinator	
Researcher	
Age range	* Main area of practice
~	- V
Adults (18-64)	Cardiovascular and Respiratory System
All Ages	Client Service Management
Mixed Adults (18+)	Digestive/Metabolic/Endocrine System
Nixed Paediatrics (0-17)	General Physical Health
Preschool (0-4)	Health Promotion and Wellness
school Age (5-17)	Medical/Legal Related Client Service Manageme
Seniors (65+)	Mental Health
	Musculoskeletal System
	Neurological System
	Other Areas of Direct Service
	Other Areas of Practice
	Palliative Care
	Research
	Service Administration
	Teaching
	Vocational Rehabilitation

d. Entering and Tracking Practice Hours

To have Alberta's OT workforce data more accurately captured and represented, registrants enter their practice hours by Alberta employer.



Indicate the number of practice hours for the past registration year (Mar 1 – Feb 28^{*}) for each employer listed on your profile.

Practice hours include **hours worked** only; vacation time, statutory holidays and leave of absences are excluded. A rounded estimate of worked hours suffices for those working in full-time positions. Precision in reporting practice hours is most important for people who are working casually or part-time to ensure they have the required number of hours for maintaining currency.

During the renewal period (Jan 1- Feb 28^{*}) you may estimate the number of hours you expect to work until the end of February. If you have a private practice, include the total of all hours worked within your practice (no need to list by contract).

Organization Name Street Address, City/Town, AB Postal Coo	de -	
Title/position	Contact phone	Age range
Status	Main area of practice	
Start date	End date	
Please enter the total practice	e hours for the employer for the current registration year.	* Practice hours
The number of hours can be	"0"; only whole numbers can be entered.	
* Do you need to change your	employment information?	
OYes ●No		

The total number of practice hours you have indicated will be calculated and viewable along with your hours for the previous four years. Please note, the criteria for the minimum

^{*} During a leap year, registration is valid until Feb 29th.

^{*} During a leap year, the deadline to renew your practice permit is Feb 29th.



number of practice hours to maintain registration as per the <u>Occupational Therapists</u> <u>Profession Regulation</u> (OTPR), are also listed in this section.

Practice hours

Practice hours for the last four years will appear below. You may enter practice hours only during registration renewal period.

Year	Total hours
2019/2020	1700
Year	Total hours
2020/2021	1700
Year	Total hours
2021/2022	1800
Year	Total hours
2022/2023	1800
Year	Total hours
2023/2024	1600

The following is your calculated total practice hours for this registration year including hours for all of your employment and any qualifying hours outside of your employment. 2023/2024 total practice hours 1600

You are required to meet **at least one** of the following criteria:

- 400 practice hours in the past year
- 800 practice hours in the past two years
- 1200 practice hours in the past three years
- 1550 practice hours in the past five years



0



You a Hours engaged in the practice of occupational therapy can be counted towards the required currency hours. <u>Do not include:</u> hours/days taken for vacation, medical leave or sick time, professional development activities completed outside of work time that do not involve directly working with clients (however, you define "client" in your practice).



Volunteer hours can be counted as practice hours if you are using the title of Occupational Therapist in that volunteer role and are complying with the Standards of Practice and Code of Ethics (e.g. documenting client consent, assessment results, treatment plan, ensuring the secure retention of client records, etc.).

Acup Sectio Acup Sectio Acup Acup

<u>TIP</u>: Click on the question mark icon visible during renewal to remind yourself of what can be counted as practice hours for currency.

e. Restricted Activities Requiring Advanced Authorization

The only restricted activity requiring advanced authorization is acupuncture. Only registrants who have provided the required evidence to the Registrar of having successfully completed advanced training to perform acupuncture competently and ethically may have this authorization to perform the activity. Update this section if you have any changes to your specialization.

RESTRICTED ACTIVITIES REQUIRING ADVANCED AUTHORIZATION

Acupuncture is currently the only restricted activity requiring advanced authorization for regulated occupational therapists in Alberta (HPRAR, Section 39). Only registrants who have provided the required evidence to the Registrar of having successfully completed advanced training to perform acupuncture competently and ethically may perform this activity and have it included as a restricted activity requiring advanced authorization in their ACOT Profile.

If you wish to perform the restricted activity of acupuncture, please click the checkbox and provide the required evidence of advanced training. You will be notified when your request is approved.

If you have previously received advanced authorization to perform acupuncture but have not maintained your competence, please contact ACOT to have this advanced authorization removed from your ACOT Profile.

No specialization records exist.



f. Other Jurisdictions and Consent for SAOT Correspondence

You will need to update Other Jurisdictions if you are/were registered in other jurisdiction(s) or in other health profession(s) in the **past year**.

Lastly, identify if you wish to receive correspondence from SAOT via email.

'our other jurisdictions where you are currently registered/licensed to practice occup vere registered/licensed in the past registration year	ational therapy or any other health profession OR where you
No other jurisdiction record	is exist.
Add Click here to add additional Jurisdiction of registration	

When you have completed all the required sections of **Step 1: Profile Update** you will select the **Next** button to proceed to the next step or **Save for later** to sign out of the platform.

As a reminder, any sections that are incomplete will be flagged for you to complete prior to proceeding to Step 2.





3. Step 2 & 3 - Completing and Initiating the Continuing Competence Program (CCP) Components

In Step 2 of renewal, you will wrap up the current year's CCP. In Step 3, you will initiate the Refreshed CCP.



a. ACOT's 2023/2024 Continuing Competence Program

There are six components of the 2023/2024 CCP. The **Self-Assessment** component is in blue, and the rest of the components are in green. The components in green are referred to as the **Learning Plan**. The two colors indicate that they are found in two different places on the online platform.

i. Step 2- Wrap up the Current Year's CCP

You will wrap up the current year's CCP in **Step 2: 2023/2024 Learning Plan.** Typically, this would include adding any additional Learning Activity Record(s) and completing your Goal Status Reflection(s). However, it is suggested that you review all the components of your current year's CCP to ensure that the Indicator(s) and goal(s) originally selected are still applicable. If the CCP is no longer applicable, you can make changes to any component of your 2023/2024 CCP prior to submitting your renewal. Changes can not be made after submitting your renewal.



Alberta College of Occup	ational Therapists			? 📢 🔍 😂 Hi, 🗸
A Home	My learning > Test, O	t Practice (5:35) - 2023/2024		
My registration		2	3	4
My documents	Profile Update	2023/2024 - Learning Plan (PM)	2024/2025 - Learning Plan	2024/2025 - Renewal
Ky groups				
My learning	2023/2024 CONT	INUING COMPETENCE PROGRAM		
My profile Powered by Alinity	 Use the "Save for (typically during r Your session will page (this will wo 	with a red asterisk * are mandatory r Later" button to save your progress throughout th renewal) time out after 30 minutes but you can save your pr rk even if the Save for Later button is clicked after 3 esss written and video resources developed to assist	ogress as long as you click the "Save for later" L 30 minutes has passed)	button at the bottom of this

1. ADD/CHANGE Indicator(s) in the 2023/2024 CCP

If you want to add/change your Indicators/Goals due to a change in your learning plan or role, you will add or change Indicator(s) in your Self-Assessment.

To do this, you must first select Save for Later at the bottom of the page you are currently working on. Then select the Home tab in the vertical menu bar to the left. This brings you to the home page. Select the arrow beside 2023/2024 Self- Assessment under *My Self Assessments* at the bottom right of the Home page.

You will have the option to select either **Goals** or **Edit** at the bottom of the page. If you can't see this option, the zoom level of your browser may be set too high. For this reason, we suggest that you change the zoom level of your browser to a setting of somewhere around 100%. Select the three dots to the top right of your browser, then adjust the zoom accordingly.





Select Edit to add additional Indicators. Although there is no limit to the number of Indicators you select here, you will be required to limit it to 1-3 Indicators in the Summary Page.

Select **Goals** to review the Summary Page. The Summary Page lists the Indicators that are currently selected and populate your Learning Plan (identified with a check box) and the Indicators that were once selected but are not in your Learning Plan (no check box).

Alberta College of Occ	upational Therapists ?	📢 🙆 😩 🖁 😽	·
A Home	✓ Self Assessment ⇒ 28-Dec-2023 ⇒ Learning goals		
My registration My documents My groups	SUMMARY PAGE - Please confirm between 1 - 3 Indicators that you will be developing goals for in yor Plan. You cannot select more than 3 Indicators. Note: If you unclick an Indicator and push Save, this all the content in the Learning Plan associated with this Indicator. If you wish to save this content, or Learning Activity Record Reflection text box. Then, select "Not Applicable" in the drop down for the 1 Indicator.	s will DELETE	
My learning	0 11	1	
Powered by Alinny	Be registered with the Alberta College of Occupational Therapists in accordance with provincial regulatory legislation. 1.2 Be knowledgeable of and adhere to all relevant public protection legislation, regulatory and professional legislation, bylaws, standards code of ethics applicable to his/her/their occupational therapy practice. 1.3	1 s of practice, and	
/	Demonstrate continued competence as required by the Alberta College of Occupational Therapists. 1.4 Be responsible for the occupational therapy services provided by oneself and demonstrate accountability for services provided by oth who are under the therapist's supervision. 13.1 13.1	1 ter personnel	Previously selected Indicators. NOT in Learning Plan
	reviewing practice and engaging in professional development 13.2 providing services only in areas of competence 13.3	13	1
Indicators IN	Learning Plan		
	13.4 seeking to improve knowledge base of the profession	13	
	13.5 assisting colleagues/students to achieve and maintain competence	13	
		Save	

You can ADD up to three Indicators to be populated in your Learning Plan. Upon adding an Indicator, you will select Save. Upon selecting save, the online platform will automatically redirect you to Step 2 of renewal. You will complete the Learning Plan for the new Indicator selected.

You may also choose to Discontinue a goal if you have at least one other goal you are working on. To do this, select Discontinued in the Goal Status Reflection associated with this Indicator; reflect on what you have done so far and indicate why you are discontinuing this goal.



If you currently have three indicators and you want to CHANGE an Indicator selected, you have two options to proceed.

- Remove the Indicator from your Self-Assessment by Unselecting it*
 Caution: Unselecting an Indicator from your Self-Assessment will permanently DELETE the content in the Learning Plan associated with this Indicator (Initial Reflection, Goal Statement, Learning Activities, Learning Activity Record(s), & Goal Status Reflection). Unselect the Indicator only if your Learning Plan is blank or if you do not want to save the content. If you want to save the content, proceed to the other option.
- 2. Save Content in the Learning Activity Record as Not Applicable* If you have content in your Learning Plan you wish to save but it is associated with an Indicator you wish to delete from your Self-Assessment, cut and paste all the content from the Learning Plan (i.e. Initial Reflection, Goal Statement etc.) into the text box of a Learning Activity Record. Code this Learning Activity Record as Not applicable from the drop-down titled "*Related standard of practice or code of ethics indicator*". Then select the Save for Later button. This Learning Activity Record is now <u>saved</u> as *Not Applicable* meaning this record is no longer associated with the Indicator you wish to remove. The Indicator may now be unselected from your Self-Assessment without losing your content.

* Description	
Describe WHAT you d	id
* Date completed	* Duration (hours)
2023-12-03	1
- 1.3 13.1 13.5 Not applicable	tion - Reflect on the Learning Activity completed. Include why you did it, and how it impacted (char prapy practice?

*IMPORTANT: Unselecting an Indicator on the Summary Page and clicking Save will permanently remove all the content associated with this Indicator from your Learning Plan.



2. ADD a Learning Activity Record

To add a Learning Activity Record, click ADD. A blank Learning Activity Record will appear at the **bottom of the Learning Plan form**. *Scroll to the bottom of the screen.

	Click the add button below to add records (up to a max. of 12) for the activities you have undertaken to achieve your learning goals. You are required to add at least one learning record per active goal or else you will be blocked from submitting your Learning Plan during reneval.
•	You may also add records for activities that are not related to the goals you set at the beginning of the registration year but have contributed t your competence as an OT; select the Not Applicable option from the 'Related standard of practice or code of ethics indicator' section

You must add at least one Learning Activity Record for each Indicator you selected in your Self-Assessment. Complete every text box marked with an asterisk and code the Learning Activity Record to the "*Related standard of practice or code of ethics indicator*" the learning applies to by selecting the applicable Indicator from the drop-down menu.

For example, if you selected 2 Indicators in your Self-Assessment e.g., 1.3 & 11.7, you must have two Learning Activity Records in your Learning Plan. One coded for 1.3, the other coded for 11.7.

LEARNING ACTIVITY RECOR	DS		
 You are required to add at lead button if you have not done t 	ities not related to the goals you created; select the "Not Applicable" option from the "Related standard of practice		
Add Click here to add a new Le	arning Record		
		* Learning Activity	
Learning Activity		Participation in learning sess	sions (conferences, workshops, in-services, webinars, etc.) 🗸 🗸
Reflective dialogue with peer	s 🗸	* Description	
Description		Describe WHAT you did	
Describe WHAT you did		* Date completed	* Duration (hours)
Date completed	Duration (hours)	2022-08-29	5
2022-10-01	2	* Related standard of practice	Indicator
Related standard of practice	Indicator Demonstrate continued competence as required by the Alberta College of Occupational Therapists.	or code of ethics indicator	the manner in which clients, colleagues and others are addressed
1.3 🗸	Demonstrate continued competence as required by the Alberta College of Occupational Therapists.	11.7 🗸	
Learning Activity Record Reflect	ion - Reflect on the Learning Activity completed. Include why you did it, and how it impacted (changed / rany macrice?	* Learning Activity Record Reflect enhanced) your occupational the	ction - Reflect on the Learning Activity completed. Include why you did it, and how it impacted (changed / erapy practice?
**You must include 1 Learn	ing Activity Record for each Indicator/goal you selected. You will be blocked from Anised until this is complete. **		dard of practice or code of ethics Indicator" selected from the drop-down above is for 11.7. is Learning Activity Record is related to "the manner in which clients, colleagues and
WHY you did this learning WHAT you learnt	fic to the learning activity completed. Include a reflection on: activity upational therapy practice (changed/enhanced)		wity Record on the left, Indicator 1.3 is selected from the drop-down. Meaning the learning cord on the left relates to "continued competence as required by the Alberta College of
* You may BUNDLE similar	earning activities associated with your goal statement into ONE Learning Activity Record.	Two Learning Activity Reco	rds are added because two Indicators (1.3 & 11.7) were selected in the Self Assessment.
Click to upload a supporting do on what supporting documen	ocument if appropriate (note, not always required – refer to the CCP Submission Rubric for guidance ts to include and when)	Click to upload a supporting on what supporting document	document if appropriate (note, not always required – refer to the CCP Submission Rubric for guidance nts to include and when)
			Next Save for I

NOTE: You will be **blocked** from progressing to Step 3 of Renewal if you have not coded at least one Learning Activity Record to each Indicator selected in your Self-Assessment.



3. Complete the Goal Status and Write a Goal Status Reflection

You will complete the final component of the 2023/2024 CCP, the Goal Status Reflection. You will identify the Goal Status (*Completed, Discontinued* or *Ongoing*) based on your goal statement.

Goal Status Reflection	
* Goal Status (click drop dow	vn)
Completed	~
achievement of this goal. Thi • Why was completing the • How have your learning	e together your reflections and learnings from the various learning activities you have undertaken towards is overall reflection should include, but is not limited to, the following: ese activities important for your professional development? is been applied to change / enhance your occupational therapy practice? nal development been maintained, or enhanced?
Tie together your reflect of this goal. Include a reflect of this goal.	tions and learnings from the various learning activities you have undertaken towards achievem eflection on:
- HOW have your learn	these activities important for your professional development? ings been applied to change / enhance your occupational therapy practice? sional development been maintained, or enhanced?

<u>NOTE</u>: You must provide a reflection regardless of which Goal Status (*Completed, Discontinued* or *Ongoing*) you have selected. If *Ongoing*, you will identify what learning activity(ies) you need to complete next year to achieve your goal.

Once you have completed all the required components for your 2023/2024 CCP, you will click on the Next button at the bottom of Step 2. You can also select the Save for Later button to continue the renewal process at another time.

NOTE: For more detailed information on how to complete the CCP components for the 2023/2024 CCP, please refer to the <u>CCP Resources</u> page of the of the ACOT website. Below the 2023/2024 Continuing Competence Program, an accordion of video tutorials, step-by-step guides, and additional CCP Resources will appear.



b. ACOT's 2024/2025 Refreshed Continuing Competence Program



The Refreshed CCP features two main requirements, a **Member Selected Goal**, and a **College Selected Annual Mandatory Training Activity**.

i. Step 3- Initiate Next Year's CCP

The 2024/2025 Learning Plan is divided into two tabs, **Member Selected** and **College Selected**.

A Home	K My learning > Test, Ot Practice (5835) - 2024/2025	
My registration		
My documents	Profile Update 2023/2024 - Learning Plan (PM 2024/2025 - Learning Plan	2024/2025 - Renewal
St My groups		
My learning	Member Selected College Selected	
My profile		
Powered by Alinity	2024/2025 CONTINUING COMPETENCE PROGRAM	
	ACOT's refreshed Continuing Competence Program (CCP) was designed for you to maintain your competence and professional services to the public. Your current level of competence is developmental, impermanent and context demonstrated through a dynamic combination of knowledge, applied technical, practical, interpersonal, and comm reasoning, attitudes, values, and reflection [*] . Ongoing advancement of your competence through the participation oriented goal and reflective practice is a minimum requirement of practice.	specific. Your competence is nunication skills, clinical



During renewal, you are only required to complete the **Intention** component of the Refreshed CCP in **Step 3: 2024/2025 Learning Plan**.

1. Intention: Goal Statement

The Goal Statement is the first component of the Refreshed CCP. This was purposeful. In the Refreshed CCP you start with your future; you will identify *what* knowledge, skill, or attitude you are hoping to enhance. The statement is *time* oriented.

- * Goal Statement
 - Think about your occupational therapy practice: your current and past experiences, knowledge, skills, attitudes, and performance. Consider your strengths and areas for improvement. Based on this reflection, identify one meaningful, action-oriented goal for this registration year that aligns with your practice and will advance your competence and provision of occupational therapy services to the public.
 - An acceptable goal clearly states what you are working towards and is time limited.

WHAT & TIME

2. Intention: Initial Reflection

The Initial Reflection speaks to *why* you created this goal, and *how* you plan to achieve your goal. Ensure that you provide a *brief description* of your practice to set your plan into your professional context.

Initial Reflection

- Now describe the reason, experience, or situation that prompted you to create your goal (the "why"). Include a brief description of your
 practice to establish context for why you created this goal. Considering your practice context, resources, and limitations, describe how you
 will achieve your goal. You may break your goal down into small, achievable objectives/activities/tasks/.
- An acceptable initial reflection describes why you created your goal and how you plan to achieve it in relation to your occupational therapy practice.

WHY, HOW/PLAN **set in CONTEXT**



3. Intention: Domain

Finally, you will identify the Domain from the Competencies for Occupational Therapists in Canada (2021) that aligns with the competencies your goal will target.

* Domain

- Review the Competencies for Occupational Therapists in Canada (ACOTRO, ACOTUP & CAOT, 2021).
- Reflecting on your action-oriented goal, identify the Domain that aligns with the competencies this goal will target.

Communication and Collaboration Culture, Equity, and Justice Engagement with the Profession Excellence in Practice Occupational Therapy Expertise Professional Responsibility

The remaining components of the **Member Selected Goal** (Action and Review) and the **College Selected Activity** (SoP/CoE Module on the new SoP/CoE) will show up in your Learning Plan on March 1, 2024.





4. Step 4 - Declarations and Annual Fee Payment

You will review and respond to two sets of Declarations before selecting the **Submit** button and proceeding to the payment page.

a. Good Standing Declarations

Review the five Good Standing Declarations. Ensure you clearly read the declaration prior to selecting your response.

GOOD STANDING DECLARATIONS	
Are you currently undergoing an investigation or subject to an unprofessional conduct process; or have you been previously disciplined by another regulatory body responsible for the regulation of occupational therapists or any other profession?	*○ Yes ○ No
Have you ever pleaded guilty or been found guilty of a criminal offence in Canada or an offence of a similar nature in a jurisdiction outside of Canada for which you have not been pardoned?	*○ Yes ○ No
Have you ever been found guilty of unprofessional conduct in any profession or jurisdiction?	* ○ Yes ○ No
Have you ever had conditions imposed on your practice permit in any profession or jurisdiction?	* ◯ Yes ◯ No
Have you ever had a judgment against you in a civil action with respect to your practice?	* ○ Yes ○ No

<u>NOTE</u>: ACOT will contact you if you answer Yes to any of the good standing declarations. If this is the case for you, **complete your renewal at least 10 extra days prior to the deadline in February to allow time for ACOT to contact you.**

b. General Declarations

Review the four additional declarations: *Insurance, Protecting Patients from Sexual Abuse and Misconduct Module, Standards,* and *Renewal Declarations.* The items in the four additional declarations must be completed before you check the boxes and proceed to payment. You <u>do not</u> need to submit proof for these four declarations with your application for renewal.



DECLARATIONS

WARNING: It is a serious offence to make false declarations - please read carefully before checking off that the above declarations are true. It is your responsibility to ensure that all information entered is accurate before you press Submit.



i. Professional Liability Insurance

The *Health Professions Act* (*HPA*) and <u>ACOT Bylaws</u> require all regulated members, regardless of role (clinician, consultant, researcher, educator or administrator) to <u>personally</u> hold professional liability insurance. This protects a therapist's personal assets against lawsuits and defense costs and ensures clients who have suffered damages can be compensated. Regulated members are required to ensure liability insurance protection on all professional activities meet the College requirements of \$5 million in coverage/occurrence.



<u>NOTE</u>: You do not need to upload a copy of your personally held, professional liability insurance. You may be randomly selected to provide ACOT with a copy of your current policy.

ii. Protecting Patients from Sexual Abuse and Misconduct Modules

Every year, ACOT requires completion of mandatory training as an expectation for continuing competence and renewal. Protecting Patients from Sexual Abuse and Misconduct e-modules are the mandatory training required **prior** to renewal this year. The e-module was developed by the Alberta Federation of Regulated Health Professions. These modules must be completed within 6 months prior to renewal. The link to the modules can be found here:

https://afrhp.org/bill21-protecting-patients/

<u>NOTE</u>: You do not need to upload a copy of your certificate of completion. You may be randomly selected to provide ACOT with a copy of your certificate of completion.

c. Edit 4 Steps of Renewal Prior to Selecting Submit

As a reminder, all 4 Steps can be edited **prior to selecting Submit** in **Step 4**. To review and edit your renewal, first select **Save for later** and return to the Home page. To edit any step, select Update under the step you wish to review and edit.

Alberta College of Oc	cupational Therapists					?	1	🕒 Hi, Ot v	
A Home	Home								
My registration	🕰 Complete Form								
My documents	Ø				_		6		
Ky groups	Profile Update	2023/2024 - Learning Plan (PM)	2024/2025 - Lear				025 - Ren	iewal	
My learning	Update	Update	Update				Update		
My profile	active Permit		Announcem	nents (0)					
Powered by Alinity	General	Legendref Permit Tax receipt	No announcements My Invoices				Include paid		
	28-Dec-2023	29-Feb-2024	Date 👻	Total	\$	Due	¢		
			0 invoice(s)						
			🌡 My self asse	ssments					
			Date	\$	Status			\$	
			2023/2024		Submitt	ed		>	



IMPORTANT: Once you click **submit** in Step 4, you can no longer edit your renewal. ACOT strongly suggests you review and edit your renewal prior to selecting submit.

Once you have reviewed, edited, and saved the content in Steps 1-4, you can click Submit in Step 4: 2024/2025 Renewal.

Upon selecting submit, you will notice that only Step 3: 2024/2025 Learning Plan may be edited; Steps 1, 2, & 4 will be saved in pdf format. Additionally, Step 4 will indicate that your submission is complete but not paid. *My Invoices* on the home page will show as payment being due up until you either pay with a credit card or a cheque has been received and processed by ACOT.

Alberta College of Occ	cupational Therapists					? 📢	0 🕑 Hi, Ot
A Home	Home						
My registration	t⊐ Complete Form						
🖸 My documents							
K groups	Profile Update	2023/2024 - Learning Plan (PM)	2024/2025 - Learning	Plan		2024/2025 - R	Renewal
My learning	Approved: 22 Feb 20241:51pm	Complete: 22 Feb 2024 1:51pm	Update	/	Approv	ed (not paid): 22 View	2 Feb 2024 1:51pm Pay
My profile Powered by Alinity	- Active Permit		Announcement:	5 (0)			
(%)			N minocircementa		nouncement	s	
	General	Permit Tax receipt Expires	🚍 My Invoices		Include paid		
	28-Dec-2023	29-Feb-2024	Date 👻	Total	¢	Due	\$
			22 Feb 2024	\$650.0	0	\$650.00	\$
			1 invoice(s)				
			🎄 My self assessm	ents			
			Date	\$	Status		\$
			2023/2024		Submittee	ł	>

d. Payment of Registration Fees

If you are paying by cheque, you must ensure that it arrives and is processed prior to the end of the registration year otherwise your renewal will be considered incomplete, and your registration will be cancelled. If paying by credit card, click Pay located under Step 4: 2024/2025 Renewal. You will be taken to the invoice page, where you will select Pay.



i. Fee Increase

Payment for renewal of practice permits submitted and paid between Jan 1- Feb 14, 2024 is \$550.

A Home	< Invoice	> Details > 1037203						
▲ My registration								
D My documents		Invoice			4 Jan 2024 Reference:	#1037	203	
My groups		From	То					
My learning		Alberta College of Occupational Therapists 312 – 8925 51 Ave Edmonton, Alberta	Test, Ot P (5835) 118 Practice Way Calgary, Alberta					
My profile		T6E 5J3						
Powered by Alinity		Description			Total			
		Early Bird General Register Renewal Before Feb 15th	1		\$550.0	0		
				Subtotal	\$550.0	0		
				GST	\$0.00			
				PST	\$0.00			
				Total due	\$550.0	0		
		If paying by cheque click "Close" and send payn your invoice number on your cheque. <u>Your form</u>	n will not be processed v	vithout paymer				

Payment for renewal of practice permits submitted and paid between **Feb 15-Feb 29**, **2024**, **is \$650**.

Home <	Invoice > Details > 1037203			
My registration	Invoice		2	2 Feb 2024 #1037203
My documents				Reference: -
My groups	From	То		
My learning	Alberta College of Occupational Therapists 312 – 8925 51 Ave Edmonton, Alberta	Test, Ot P (5835) 118 Practice Way Calgary, Alberta		
My profile	T6E 5J3	5,		
Powered by Alinity	Description			Total
	Early Bird General Register Renewal Before	Feb 15th		\$550.00
	General Register Renewal Fee Addition After	r February 14th		\$100.00
			Subtotal	\$650.00
			GST	\$0.00
			PST	\$0.00
			Total due	\$650.00
	If paying by cheque click "Close" and ser your invoice number on your cheque. Y			
				\frown
			Close Dow	nload receipt Pay

Upon selecting **Pay** this will bring you to the secure payment site where you will enter the required information and click **Pay**.



Alberta College of Occupational Therapist	ts			?	1	⊕ ^{Hi,} ∽
Home My registration My documents	Invoice #1037203 Total charge \$550.00	For Test, Ot	P (5835)			
State My groups	* First name on card	* Last n	ame on card			
My learning	Ot	Test				
My profile	* Credit card #	* Expiry	* Security code			
Powered by Alinity		e.g. 0524				
	 Please note that Alinity does servers Home # and street only (f 					
	118 Practice Way					
	* Postal/ZIP code T2T 2T2		Pay			

<u>NOTE:</u> Clicking **Cancel** will bring you back to the *Invoice* page. You may either pay now or navigate back to the *Home* page and logout.

e. Printing of Permits

ACOT is no longer printing and mailing Practice Permits. It will be up to each registrant to print their own copy(ies) and display and/or provide them to their employer as per the *Health Professions Act*.



5. Cancelling Your Registration

If you wish to cancel your registration, you are required to formally cancel your permit on the online platform. This will ensure that there is an up-to-date record of practice hours and a complete CCP submission. It will also stop the automatic notification of cancelled registration going to your last known employer.

To cancel your registration for the upcoming year, click on the **Renew** button in the Cancelled section under "*Complete My Renewal for 2024/2025*" on the Home page.

🍕 Alberta College of Occup	ational Therapists			?	1	Hi, Ot	
A Home	A Home						
▲ My registration	Complete My Renewal For 2024/2025	Announcements (0)					
My documents	General	No a	nnouncements				
Hy groups		- My Invoices			Incl	ude paid	
My learning	Cancelled	Date 🔻 Total	₽ Du	ue	\$		
My profile Powered by Alinity	- Active Permit	0 invoice(s)					
(w)	General 🛓 Permit Tax receipt	i My self assessments					
	Effective Expires	Date 🗘	Status			\$	
	28-Dec-2023 29-Feb-2024	2023/2024	Submitted			>	

You will be cued to Renew or Cancel. Select Renew





This brings you to the Three-Steps of Cancellation:

🌖 Alberta College of Occu	ipational Therapists			?	rt 0	🕒 Hi, V
A Home	Profile update (v3) > Ot Test					
My registration		2	3			
My documents	Profile Update	2023/2024 - Learning Plan (PM)	2024/2025 - Renew	wal - Ca	ancellatio	n
A My groups						
My learning	INSTRUCTIONS					
Powered by Alinity		accurate information arked with a red asterisk * buide to Registration Renewal				

Step 1- Profile Update. This includes verifying/updating your: legal name, address, spoken language. Verify/update your Education. Verify/update your Employment: including your overall employment status for the past year, your practice hours both within and outside of Alberta employment, and verify your employer information- you will need to indicate an <u>employment end date</u> found under the question: * *Do you need to change your employment information*? Select Yes. Then click Next.

Title/position	Contact phone	Age range
Direct Service Provider		All Ages
Status	Main area of practice	
Permanent	Health Promotion and Wellness	
itart date		
2023-01-01		
Please enter the total practice ho	urs for the employer for the current registration yea	r. * Practice hours
		N 50
The number of hours can be "0-3	000": only whole numbers can be entered.	50
The number of hours can be "0-30	000"; only whole numbers can be entered.	50
The number of hours can be "0-30 Do you need to change your abo Yes No Changes		End date (if applicable)
Do you need to change your abo Yes No Changes	ve employment information?	
Do you need to change your abo Yes No Changes	ve employment information? Contact phone	End date (if applicable)



Step 2- Complete your 2022/2023 CCP; Then click Next.

🍕 Alberta College of Occupat	ional Therapists	?	1	Hi, Ot ~
🗥 Home	✓ My learning ⇒ Test, Ot Practice (5835) - 2023/2024			
My registration		3		
My documents	Profile Update 2023/2024 - Learning Plan (PM) 2024/2	2025 - Renewal - Ca	incellation	n
Strain My groups				
My learning	2023/2024 CONTINUING COMPETENCE PROGRAM			
Powered by Alinity	 All fields marked with a red asterisk * are mandatory Use the "Save for Later" button to save your progress throughout the year; reserve the "Submit" button for wh (typically during renewal) Your session will time out after 30 minutes but you can save your progress as long as you click the "Save for later button is clicked after 30 minutes has passed) Click here to access written and video resources developed to assist you in completing an acceptable Continuit submission. 	ater" button at the bot	ttom of this	

Step 3- Indicate your cancellation reason and add a brief description why you are cancelling. Complete the required Declarations (required as they are for the past year). Then click Submit.

Alberta College of Occupatio	nal Therapists				?	ed 🛈	Hi, ot v
A Home	Renewal > Renew > Test, Ot	Practice (5835) - Cancelled* - In Progre	ss (2024/2025)				58
An My registration	0			(3		
My documents	Profile Update	2023/2024 - Learning Pla	an (PM)	2024/2025 - Ren	ewal - Ca	ncellatio	n
My groups							
My learning	INSTRUCTIONS						
My profile	instructions						
Powered by Alinity	Member name Ot Practice Test	Registration # 5835					
		vour registration, please withdraw this rer	newal using the "Withdraw" bu	itton below and select ti	he non-car	ncelled	
	Cancellation reason		Return date (if applicable)				
	- canceladon reason	~	yyyy-mm-dd				
	Briefly describe why you are car	celling					
							ĥ.
	* Cancellation reason		~				
	Medical leave Retiring Moving Health reasons Maternity leave Leave of Absence Leaving Profession Leaving the Province Other Retired						



GOOD STANDING DECLARATIONS

Are you currently undergoing an investigation or subject to an unprofessional conduct process; or have you been previously disciplined by another regulatory body responsible for the regulation of occupational therapists or any other profession?	* Yes No
Have you ever pleaded guilty or been found guilty of a criminal offence in Canada or an offence of a similar nature in a jurisdiction outside of Canada for which you have not been pardoned?	*○ Yes ○ No
Have you ever been found guilty of unprofessional conduct in any profession or jurisdiction?	*○ Yes ○ No
Have you ever had conditions imposed on your practice permit in any profession or jurisdiction?	* Yes No
Have you ever had a judgment against you in a civil action with respect to your practice?	*○ Yes ○ No

DECLARATIONS

Cancellation declara	tion
	ing my practice permit with ACOT, I will not practice occupational therapy or use protected title of occupational therapist (or iration of the cancellation.
	I acknowledge and accept the above declaration
WARNING: Please make s	ure that all information entered is accurate before your final submission.

When you Submit your cancellation, you will get this generic notice relating to renewal and payment:

Submit

Save for later

Withdraw

Payment cannot be accepted for your Renewal at this time.
Thank you for submitting your renewal form.
Your renewal or cancellation cannot be processed at this time. You will be notified within 5 business days if if further action is required. If additional information is required, you will be notified by email. Once approved you will be notified by email to return to this site to make payment. Please be sure to check your Junk/Spam email folder for messages.
Thank you
Close

At this point, the ACOT office is notified of your request to cancel, and you will be contacted once your cancellation has been approved.