

# Continuing Competence Program (CCP)

Step-by-Step guide to completing the CCP components in the online platform



Originally prepared October 2019

**Updated November 2020** 

#### This version reflects:

- a change in terminology to *Learning Plan* (previously termed *Action Plan*) to align with terminology used in the online platform
- acknowledgement that the reflections written and supporting documents uploaded (if appropriate/applicable) in the Learning Records added to the Learning Plan act as the Competence Portfolio



# INTRODUCTION

This Step-by-Step Guide to completing the components of ACOT's Continuing Competence Program (CCP) is one of the several educational materials prepared to assist with orientation of registrants to the CCP.

CCP resource materials in addition to this Step-by-Step Guide have been developed to support registrants in knowing what to include in their CCP Submission. The various resources can be accessed from the <u>CCP Resources</u> page of the ACOT website.

If any questions remain after reviewing this guide or any of the other resource materials; or, if you have feedback for us on the content of the materials, feel free to call 780.436.8381 or email to <a href="mailto:info@acot.ca">info@acot.ca</a>. This guide and the other resources will be updated as required to meet registrant needs.

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## 1. Nauigating the Online Platform

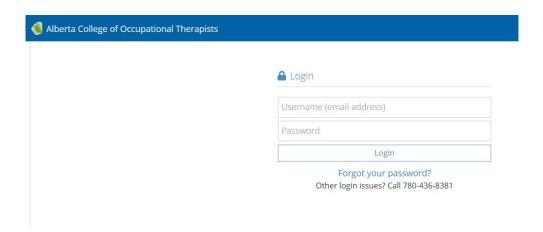
#### a. Logging in

You can access the online platform from your computer or mobile device by clicking on "Registrant Login" found in the top banner of the ACOT website - <a href="https://acot.ca/">https://acot.ca/</a>.



<u>TIP:</u> The web browser you choose matters – for full functionality of the online platform, choose Chrome or Firefox. The most current versions of Safari and Microsoft Edge work but they do not support all of the platform's features.

You will be taken to the Login screen where you will enter the email address you used last year along with your password.



<u>TIP</u>: Registrants are strongly encouraged to use the same email address for login as they have listed in the contact information of their ACOT profile, which is also the email ACOT sends your eNews notifications to.

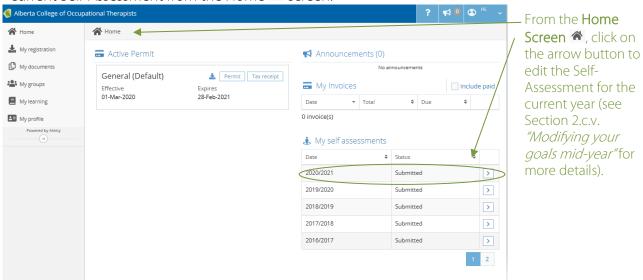
NOTE: Some employers have the email security settings automatically set to block any emails that have hyperlinks in them (either by directing them to junk mail or blocking them all together). This means you could miss out on receiving emails from ACOT or notifications automatically generated by the online platform. In order to receive these important emails and notifications, you are encouraged to use an email address where you can adjust the settings to permit emails with links.



#### b. Accessing the CCP components

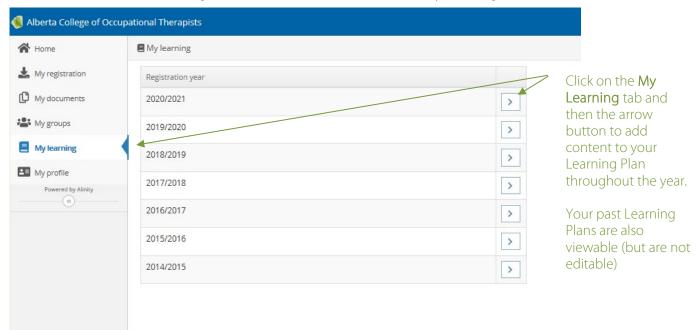
Once you login, you will be taken to the Home screen. If you are logging in during the year, you will see the following screen (refer to the <u>Step-by-Step Guide to the Registration Renewal Process</u> for screenshots and details on how the home page looks during renewal).

• <u>Self-Assessment</u>: You can view your historic Self-Assessments and view/edit your current Self-Assessment from the Home of screen.



NOTE: You can view pdf copies of your historic Self-Assessments in the "My documents" tab as well but you can only edit your current Self-Assessment (to change a goal mid-year) from "My self-assessments" on the Home screen.

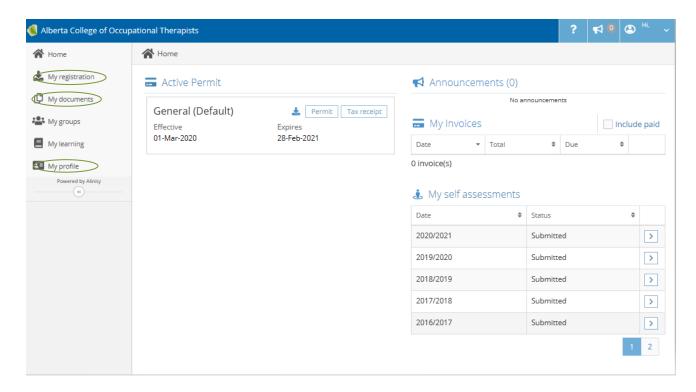
• <u>Learning Plan</u>: An editable version of your current Learning Plan (along with historic, non-editable Learning Plans) can be accessed from the "My learning" tab.





<u>TIP</u>: If the font size is too small when you are in the online platform, click and hold the "Ctrl" button on your keyboard while scrolling up on your mouse or track pad to zoom in for improved visual access.

c. Additional items accessible from the home screen



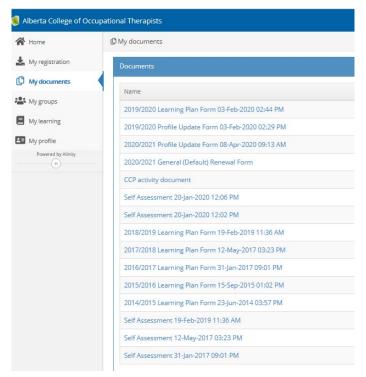
• The My registration tab is where you will find historical copies of your practice permits and tax receipts.



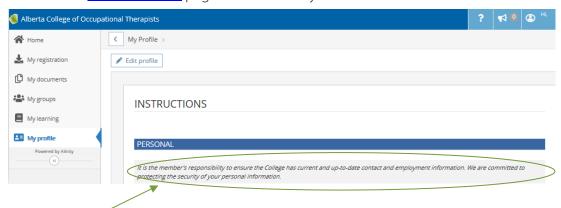
• In the My documents tab you will find historical, pdf versions of your Self-Assessments and Learning Plans (from the 2014-15 registration year forward), any supporting documents you



have uploaded to a CCP Learning Record (CCP activity document), any Profile update change requests you have made and your renewal declarations for the 2020-21 registration year forward.



• The My profile tab is where you can edit any aspect of your profile – your name, address, employer, any new education credentials or specializations acquired since the previous year. See Section 2 page 5 of the <a href="Step-by-Step Guide to the Registration Renewal Process">Step Guide to the Registration Renewal Process</a> for more details. A video tutorial on Updating your Profile is under development and will be posted to the <a href="CCP Resources">CCP Resources</a> page once it is ready.



<u>NOTE</u>: You are required as per the Health Professions Act (Section 33) to ensure ACOT has your most current and up-to-date contact and employment information. Make sure to update your Profile as soon as there are any changes.

<u>TIP</u>: Avoid leaving profile updates until registration renewal as you will not be able to proceed with payment of registration fees until the changes are approved (which can take up to 3 business days).



# 2. CCP Components Step-by-Step

Regulatory Requirement

#### a. Order and timing of component completion:

The graphic on the following page depicts the required CCP components and at what point in the registration year they are intended to be completed.

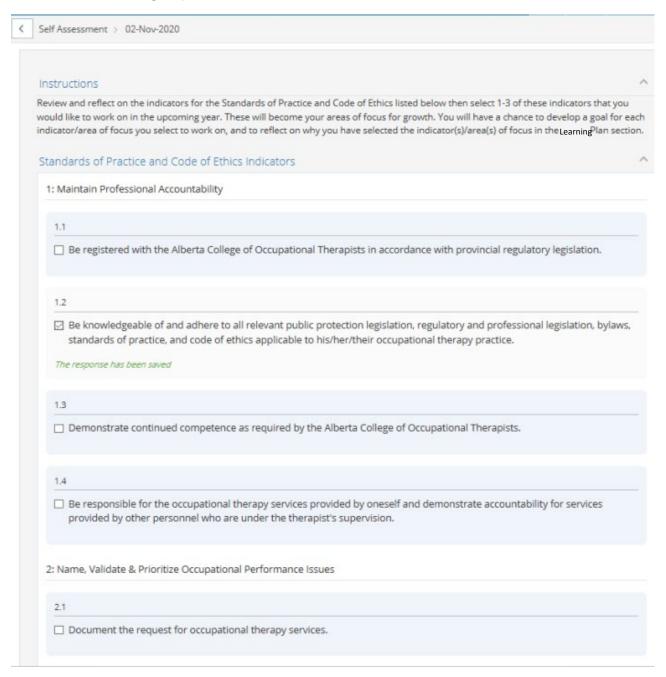
#### Self-assessment Self-Assessment questionnaire (Self-Assessment) Practice Challenge log (Learning Plan) Initial Reflection When newly registered or at registration renewal (or throughout the year if Learning area(s) of focus change e.g. due Goals to change of role or employer) Learning Activities Competence Maintenance Log, (Learning Plan) Learning Throughout registration year Records/ Continuing Competence Supporting Portfolio Documents (Learning Plan) Reflection on At end of registration year Goal Completion (or throughout the year if goals Status change or when goals are completed/discontinued) At registration renewal Completed CCP (or prior to cancelling registration Submission if retiring or going on leave of absence from practice of OT e.g. maternity/parental leave)

When to complete



#### b. Self-Assessment

The self-assessment is intended as both a retrospective and prospective exercise of reflection on how one's practice adheres and aligns with ACOT's Standards of Practice and Code of Ethics and what aspects of the standards or ethical code will be the focus for continuous learning activities and practice growth in the upcoming registration year. You are first presented with all of the Standards of Practice and Code of Ethics indicators to review and consider; you will be cued to narrow your selections down to no more than three in a following step.





Each of the indicators selected as areas of focus will be automatically saved...

seeking to improve knowledge base of the profession	
3.5	
assisting colleagues/students to achieve and maintain competence The response has been saved	
ne response has been saveu	

... and when you press the Submit button at the very end of the page, you will be taken to another page and asked to finalize which of the areas of focus you will be developing goals for in the upcoming registration year.

Please confirm between 1 and 3 areas of focus that you will be developing goals for in your Learning Plan.



The confirmed areas of focus will auto-populate the Learning Plan. You will be taken directly to the Learning Plan page once the Save button is clicked. Please note that the indicators you have selected as areas of focus will not always show up in the Learning Plan in numerical order – scroll through to the bottom of the page to see each of the indicators you have selected for goal development.

NOTE: The system is designed to limit you to selecting no more than three areas of focus. You will see a symbol if you attempt to select more than three. If you are needing to change goals mid-year and already have three areas of focus selected, you will have to unselect one (see section 2.c.v. below for pointers on how to change goals mid-year without losing any content).



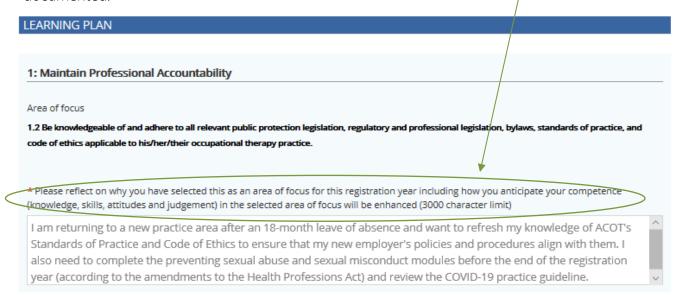
#### c. Learning Plan

The Learning Plan (formerly known as the Action Plan) is where all of the written content within the CCP is recorded and stored. This includes the initial reflection(s), goal statement(s), summary of learning (in Learning Records), and reflection on goal completion status (the cue for what content to include varies depending on whether you select a goal status of completed, discontinued or ongoing).

#### i. Learning Plan - Initial reflection

The initial written reflection on why an indicator(s) is selected as an area of focus for the upcoming year is recorded in the Learning Plan.

The one to three indicators that have been confirmed as the area(s) of focus for the upcoming year in the self-assessment will auto-populate the Learning Plan. You will see a text box below each area of focus where an initial reflection describing why it has been selected is documented.



#### ii. <u>Learning Plan - Learning goals and activities</u>

At this point, a goal relating to each area of focus selected is specified and potential learning activities to support achieving each goal are identified. You are encouraged to be as specific as possible when describing your goal; SMART format is suggested but not mandatory.



* Write a goal statement (e.g. SMART – specific, measurable, achievable, realistic, tangible) relating to the outcome(s) you hope to attain in this area of focus (Limit 3000 characters).
I will review my new employer's policies and procedures (P&P) manuals (as part of new staff orientation), the ACOT Standards of Practice and Code of Ethics guides, and the COVID-19 practice guideline by September 30th and review and reflect on the mandatory modules before I renew my practice permit. I hope to discover that my employer's P&P align well with what ACOT specifices/requires, but if there are any gaps I will bring to my employer's attention for discussion.
*The key learning activities I anticipate completing to achieve this goal include: (Recommend limiting to three activities)
Academic study
Participation in learning sessions (conferences, workshops, in-services, webinars, etc.)
Conducting a survey/review/evaluation of my service/program
Find a mentor or coach/job shadowing
Consultation or networking with colleagues or others
Research
Review of materials (reading articles, journals, text books, podcasts, etc.)
Self-study/study group
Prepare materials or presentations
Teaching/mentoring students, peers, other colleagues
Uolunteer with College/professional association/work committees/other volunteer activities related to the practice of OT
✓ Other
* Please describe other activity
Reach out to ACOT as required for assistance with interpreting the Standards and ethical code for my workplace

It is recommended to limit the selection of learning activities for each goal to a maximum of three as you are expected to complete a Learning Record for each activity selected. What should be documented in a Learning Record is described in the next section.

An additional example of how an initial reflection and goal statement could be written is offered below:

Code of Ethics principle 3: Competence - indicated by:
Area of focus
13.5 assisting colleagues/students to achieve and maintain competence
* Please reflect on why you have selected this as an area of focus for this registration year including how you anticipate your competence (knowledge, skills, attitudes and judgement) in the selected area of focus will be enhanced (3000 character limit)
I have been feeling a bit disconnected from the theories that underlie and guide OT practice particularly since I have been on two leaves of absence since I graduated. That together with the stress of trying to keep up with the ever increasing workplace demands. To become grounded again, I would like to take on a student. I know that others may see this as just adding to my already hectic workload, but I believe it will help me to regain my focus on why I do what I do. I will also see if one of my colleagues is willing to share a student with me to share the responsibility.
*Write a goal statement (e.g. SMART – specific, measurable, achievable, realistic, tangible) relating to the outcome(s) you hope to attain in this area of focus (Limit 3000 characters).
I will submit a request to the UofA to take on an OT student sometime in the fall. I anticipate that reviewing the preceptor materials as well as supporting a student to develop the required competence in my area of practice will reacquaint me with the various models and frames of reference of OT practice (and maybe I will learn some new ones too!). I will make a conscious effort to tie this to what the student sees us doing in everyday practice.

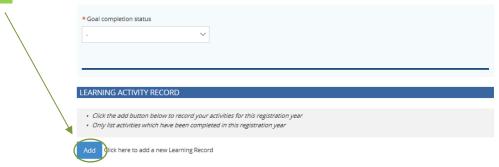


#### iii. Learning Plan - Learning Records

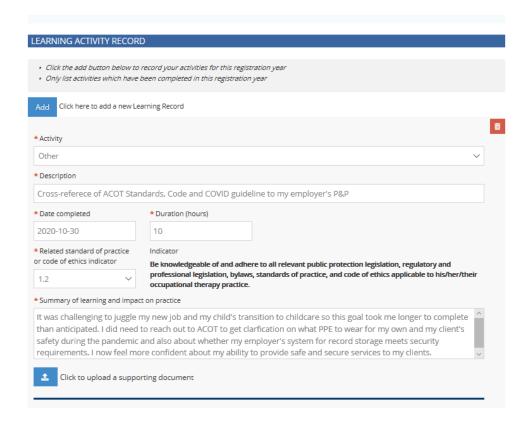
Learning Records serve as your Competence Portfolio. Learning Records are where registrants:

- describe the activity undertaken;
- enter the date the last activity documented in the Record was completed;
- provide an estimate of the time spent completing the activity(ies);
- summarize how the activity(ies) has impacted practice/helped progress towards goal achievement; and,
- upload supporting documentation relating to the activity(ies) documented in the Record (if applicable/relevant)

To add Learning Records you will scroll to the bottom of the Learning Plan page and click on the Add button:



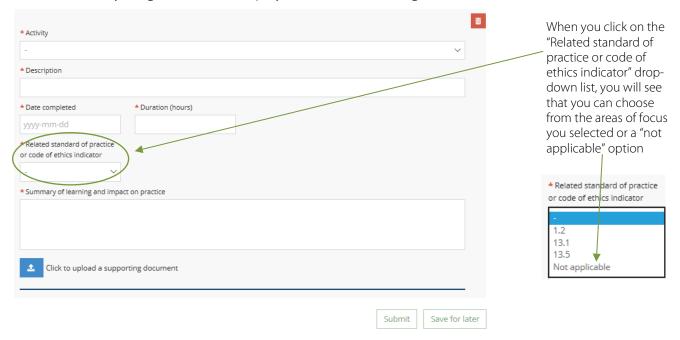
Once you click Add, you will see this:





You are required to add at least one Learning Record for each goal (you will be blocked from submitting your CCP during renewal if you don't). It is suggested that you add a Learning Record for each of the learning activities selected to achieve each goal (Max. 3/goal).

You also have the ability to add Learning Records for activities undertaken that don't necessarily relate to one of your goals such as employer-mandated training.



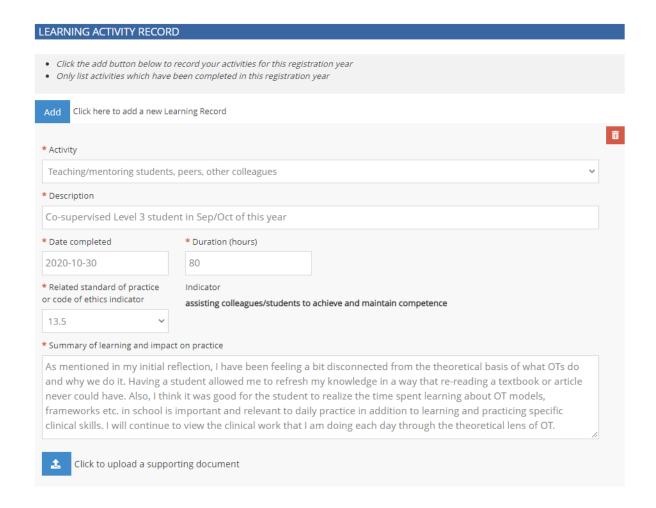
NOTE: A limit of 12 Learning Records has been set within the system (e.g. 3 per goal plus 3 for non-goal related learning activities). Although it is not expected that you will use all 12 records, you are required to add at least one Learning Record for each goal prior to submitting your CCP during renewal.

<u>TIP</u>: In order to work within the 12 Learning Record limit, consider bundling similar types of activities (e.g. monthly lunch and learn sessions, readings or webinars on a similar topic), into one Learning Record. Or, if you are in the habit of keeping a running log of learning activities in a separate document outside of the CCP platform, consider attaching a summary document (see Learning Record example 3 on page 16).

Examples of the details a Learning Record might contain can be found on the following four pages.



#### Example 1:



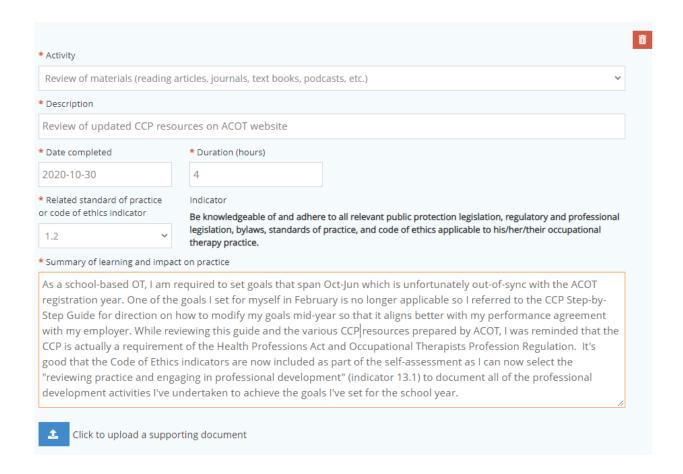
In this example, the registrant provides a general description of the activity of student supervision, the last day of the student's placement (could be a date beyond that if the OT needed to do any post-placement follow-up with the fieldwork coordinator), an estimate of the time spent co- supervising the student, and a summary of the supervisory experience.

Uploading supporting documentation is optional as the Learning Record acts as a portfolio document on its own, but examples of what could be uploaded include a scanned pdf copy of the thank-you note received from the university and/or the student (name redacted) or a copy of the student's feedback on the preceptorship experience (co- supervisor's/student's name redacted).

NOTE: Only PDF or image documents can be uploaded. Convert Word or Excel documents or scan paper records to PDF prior to trying to upload.



#### Example 2:

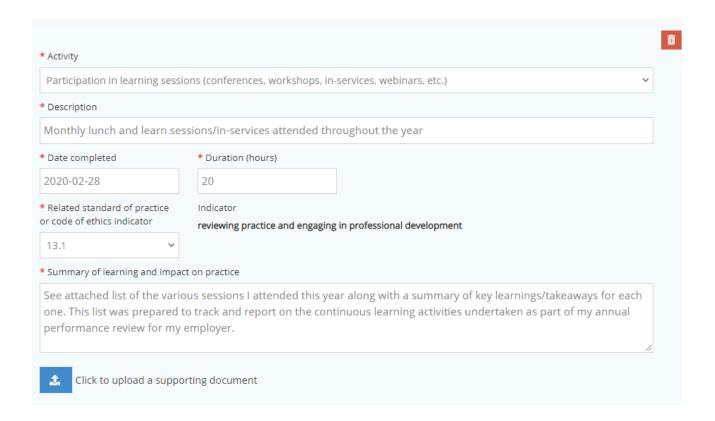


In this example, the registrant provides a general/overarching description of the activity, the date the review of the documents was completed, an estimate of the amount of time spent, and a summary of what was learned. As the documents reviewed are available on the ACOT website, they do not need to be uploaded.

<u>TIP</u>: If the registrant reviewed materials/articles accessed from other websites, the URLS could be included in the summary of learning section rather than uploading the materials as supporting documents.



#### Example 3:



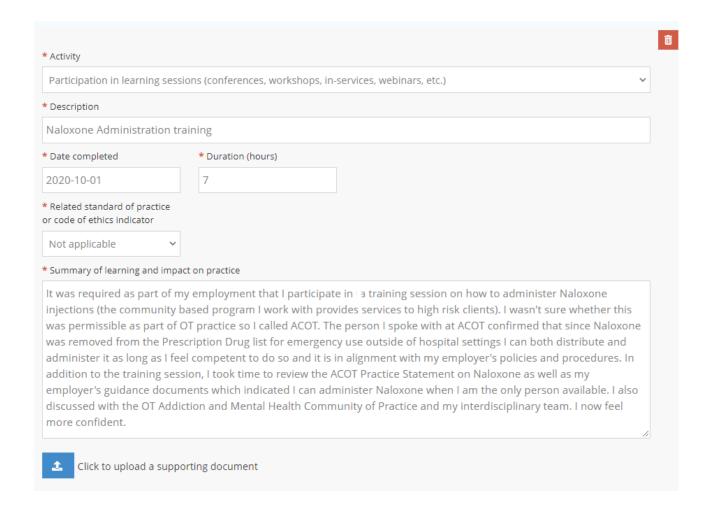
In this example, the registrant indicates that continuous learning activities have been undertaken as part of professional development goals developed for their employer performance agreement. As long as the supporting document includes a summary of and reflection on the learnings for the sessions in addition to the time spent participating in the activities, no additional written content is required in the Learning Record.

<u>TIP</u>: If your employer performance agreement includes a reflection on overall learning from the professional development activities undertaken to achieve your workplace goals – feel free to copy and paste what you wrote for your employer into the "completed" goal completion status year-end reflection text box.

<u>TIP</u>: See the **Answers to Frequently Asked Questions About: The CCP** document accessed from the <u>CCP</u> <u>Resources</u> page for more details on how to align the CCP with employer-mandated performance agreement requirements/schedules.



#### Example 4:



This fourth example is of a significant employer-mandated learning activity undertaken that is outside of the goals the registrant has chosen to focus on for the year but reflects a newly acquired competence. The registrant provides a general description of the activity, indicates when the tasks relating to the training activity were completed, estimates the amount of time in training/review of relevant materials/discussing with colleagues, and includes an overview of the learning experience.

It is optional to upload supporting documentation as the Learning Record acts as a portfolio document on its own, but if the registrant received a certificate of the formal training offered by the employer, this could be included as evidence.

<u>TIP</u>: Want to know whether your CCP submission would be acceptable if reviewed/audited? Check out the CCP Submission Rubric on the CCP Resources page for the criteria CCP

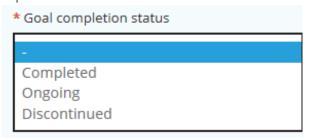


Reviewers will be using once the CCP Review and Evaluation process (formerly known as audits) resumes in 2021-2022.

#### iv. Learning Plan - Goal completion status

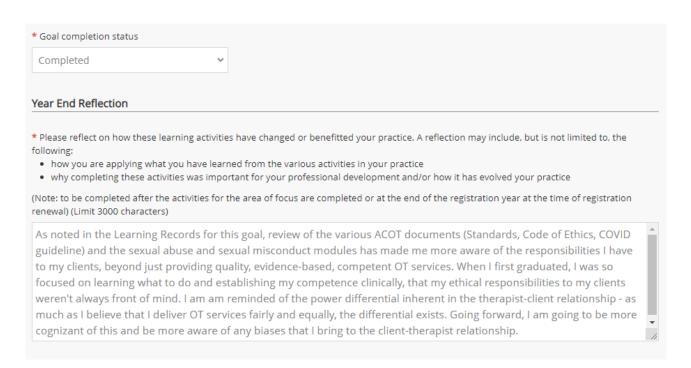
There is a now a "Goal completion status" section in the Learning Plan. This additional functionality was created to more accurately track legitimate reasons that goals may not have complete content (e.g. goal no longer relevant for new employer, mid-year leave of absence, goal completion out of sync with employer performance agreement schedule, etc.).

There are now three options to choose from, each will trigger a different text box/action required when selected.



<u>TIP</u>: Although the goal completion status section is typically completed during registration renewal, you can report on goal completion status at any time during the registration year if you complete or discontinue your goals mid-year.

• When you choose <u>Completed</u>, the "Year End Reflection" text box appears with direction/details on what to include in the reflection.



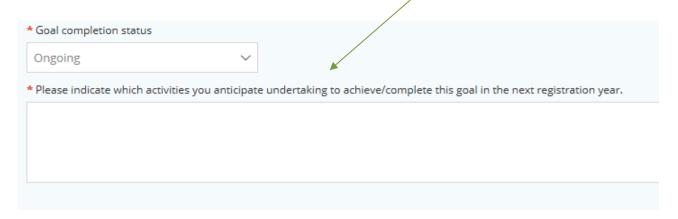


• If a goal is identified as being <u>Discontinued</u>, you will be asked to provide an explanation.

Examples of reasons for a goal being discontinued would be if a goal is no longer relevant due to a new position/assignment (such as redeployment), a new employer or you are going on a leave of absence (e.g. maternity, paternity, medical leave) and goal completion is not possible.



• The intent of the <u>Ongoing</u> goal completion option is to support registrants whose employer-mandated performance agreement schedule does not align with the ACOT registration year (e.g. those that work in school-based practice where goals are set Oct-June rather than Mar-Feb). In this case, a registrant would complete Learning Records for activities completed to the point of renewal and would indicate what activities still need to be completed to achieve/complete the goal in the next registration year.



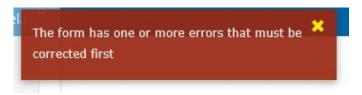
NOTE: If you choose the ongoing option, you are expected to select the same Standards of Practice or Code of Ethics indicator in your self-assessment for the upcoming registration year.

<u>TIP</u>: Cut and paste the initial reflection and goal statement content from the Learning Plan from the current year into the Learning Plan you are required to initiate for the next registration year.

Once one of the goal completion status options has been selected and an explanation or reflection provided, click the Save for later button. During renewal you will see a Submit or



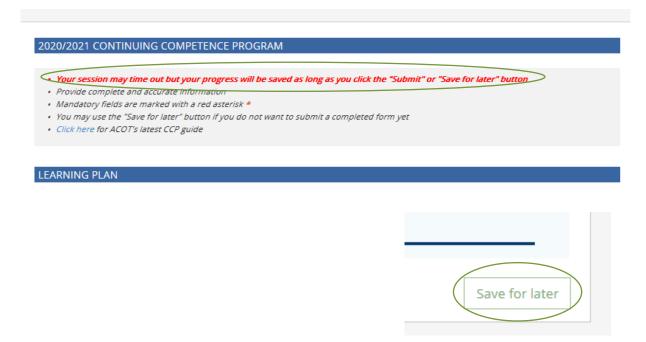
Next button, if you click on that and any of the required sections of the Learning Plan (the red asterisked items\*) are incomplete, the following pop-up notice will appear:



<u>TIP</u>: Need to edit your Self-Assessment or Learning Plan for the current year even after you pressed "Submit"? You can still edit your Self-Assessment or Learning Plan for the current year right up until you submit your registration renewal prior to the end of February each year.

#### d. Session timeouts and saving content

NOTE: To avoid losing any content you must remember to click the Save for Later button at the end of the Learning Plan page and be careful not to leave the Learning Plan page to view any other pages within the platform until you have saved your work. Anything you have worked on in the Learning Plan will be lost unless you have pressed the "Save for Later" button before leaving the page.



TIP: You can open a new tab in your browser - just don't click on another tab or page in the CCP

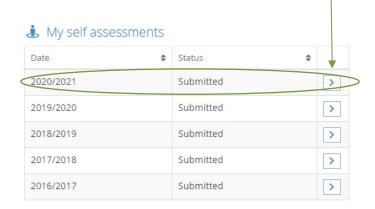




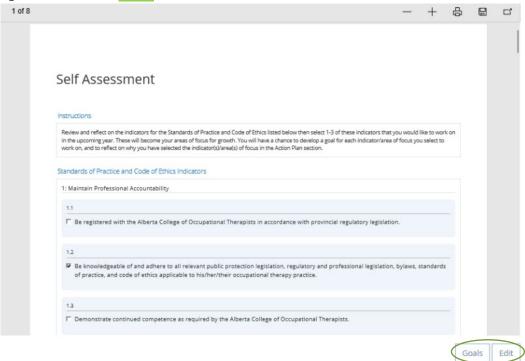
and your work will still be saved even after the 30-minute timeout as long as the Save for Later button has been clicked; you will be cued to log-in again though.

### e. Changing goals mid-year

To change goals, first, re-open the Self-Assessment from the Home ♠ screen and select an area of focus that aligns with your new goal. Click on the arrow ▶ for the current registration year and you will be taken back to the Self-Assessment where you can modify your areas of focus even if it has already been saved and submitted.

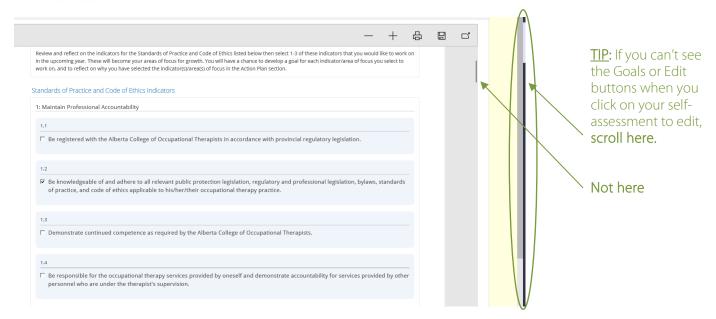


If you need to select a different area of focus you can click the Edit button. If the areas of focus are all correct and you just need to modify which ones you wish to develop goals for in your Learning Plan, select the Goals button.



<u>TIP</u>: If you can't see the Edit button, try scrolling on the far-right side of your computer screen as it may be further down the page than your screen has capacity to show.





<u>NOTE</u>: The process described here will only work if you have fewer than three goals selected in total after selecting a new area of focus to work on.

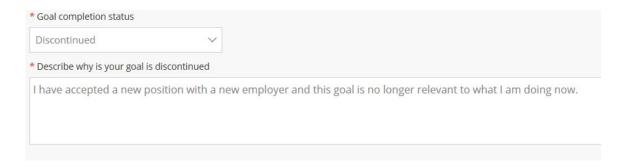
In the example below, Standard indicator 13.1 has been added and confirmed.



If you wish for any progress recorded on your old goal to remain on record, <u>do not unselect</u> it when you are finalizing and confirming which areas of focus you are developing learning goals for.

To ensure the content for the old goal is not lost, select the "discontinued" option in the goal completion and provide an explanation for why the old goal is no longer relevant. For example:





<u>TIP</u>: If you already have three goals selected, the content of the old goal will be lost once you add in the new goal. In this case, you may wish to transfer the content of the old goal into a non-goal related Learning Record.

Finally, you will write a reflection on why you have selected this new area of focus and specify the learning goal/learning activity(ies) that will help to achieve the new goal (as described in the "Learning Plan – Initial reflection" and "Learning Plan - Learning goals and activities" sections found on pages 10-11 of this guide).

For more information on completing your old and initiating your new Self-Assessment and Learning Plan during registration renewal refer to the **Step-by-Step Guide to the Registration Renewal Process**. This and several other resources developed to assist you in completing your CCP can be accessed from the <u>CCP Resources</u> page of the ACOT website.

If any questions remain after reviewing this guide, feel free to call 780.436.8381 or email to <a href="mailto:info@acot.ca">info@acot.ca</a>. We are always willing to walk through the process with you.